Individual Interview

Who is this about?

First Name ___________________________ Last Name ___________________________

Who completed this?

First Name ___________________________ Last Name ___________________________

How was interview completed?

☐ Individual on own    ☐ Help in communicating from relative, friend, staff member, or other

When was this completed?  (mm/dd/yyyy) _____ / _____ / _____

Interview: Hello. My name is ________. I’m a member of the Quality Services Review Team and I work for [identify organization]. We want to learn about your home and what it is like to live here. There are no right or wrong answers. Can I ask you some questions about living here?  (NOTE: Be sure to answer any questions from the individual. If you don’t know the answer, tell the person you will find the answer and call him/her back.)

(Note: Please write comments or direct quotes whenever possible.)

Q1. What's the best thing about living here?

Q2. Do you like the staff (the people who help you) here? (9a) .................
   Yes □  No □  CT/NA □

Q3. Do you feel safe here?  (19a) .................................................................
    Yes □  No □  CT/NA □

Q4. Are you ever afraid?  (19a) .................................................................
    Yes □  No □  CT/NA □

Q5. Do you like living here?  (37a) .................................................................
    Yes □  No □  CT/NA □

Q6. What, if anything, could be better about living here? (37a)

Q7. Do you want to keep living here? (37a) ...................................................
    Yes □  No □  CT/NA □

If the individual understands most of the questions above, please ask the additional questions below.

Q8. Do you get to visit your friends and family? (13a,b).................................
    If no, why not?  If yes, how often?  If yes, is that enough for you?
    Yes □  No □  CT/NA □

Q9. Are there any house rules here – things you have to do, or can’t do? (8f) ........................................................................
    Yes □  No □  CT/NA □

Q9a. If yes, what are they? (8f)

1 Yes includes like it a lot or it's okay; No includes do not like it; and CT/NA stands for Can’t tell or Not applicable.
Q10. Do you know what to do if someone tries to hurt you or take something that’s yours? (36a) ..........................................................
Q10a. If yes, what would you do? (36a) ..................................  

Q11. Has anyone tried to hurt you, or take anything of yours while you have lived here? (36a) ..........................................................
Q11a. If yes, did you tell someone? (36a)..................................
Q11b. If yes, what happened? (36a) (Note: If not reported, it should be referred it to the individual’s service coordinator.)  

Q12. What kinds of choices do you make?
Do you choose:
what to eat (6b,8c) .............................................................  
when to go to bed (6b,8c) ......................................................  
what to wear (6b,8c) ............................................................  

Do you:
visit your friends (6b,8c)......................................................  
open your mail (6b,8c) .........................................................  
use the telephone (6b,8c) .....................................................  

Do you have favorite holidays (7a)? .....................................  
If yes, what are they?  

Are there other choices that you make? ..................................
If yes, what are they?  

Q13. Are you interested in learning how to speak up for yourself?(8e) ...........  
Q13a. If yes, have you told staff that you are interested? (8e) ..........  
Q13b. If yes, how do they help you? (8e)  

Q14. If you have questions for staff, do you get answers? (33e) .............  
Q15. If you suggest something, do people listen? (34c,36a)..............  
Q15a. If yes, do they do what you suggest? (34c,36a) ..................  

Q16. Is there anything else you want to tell me about living here?  

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Yes\(^2\) includes like it a lot or it’s okay; No includes do not like it; and CT/NA stands for Can’t tell or Not applicable.